



# Joe Sample

Date: 09/22/2014 Time: 9:14 AM

Candidate ID: 8768

Email: sample@psymetricsinc.com

Organization: Sample Distributor

To ensure you are obtaining the full benefits available to you from the use of the Situational Judgment Test, please read the information contained in this report carefully. By using the information provided in this report, you are acknowledging that you understand the general guidelines for interpreting the Situational Judgment Test results.

While the Situational Judgment Test was designed to help assess various aspects of personality, the report results are presented in terms of probabilities. False Positives and False Negatives are expected. PsyMetrics and the test developer are not liable for test taker behaviors.

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# What the Situational Judgment Test - Supervisor Measures

Effective supervisors need to have excellent employee relation skills. They must be able to motivate their staff and have team building abilities. They must also have excellent problem solving skills and must be able to plan and organize effectively. Without these essential characteristics among it's leadership staff, an organization is likely to run into serious problems with respect to company morale, focus, productivity and overall performance.

The four areas assessed by this SJT are:

ndidate values communication with his/her employees. The degree to which he/she takes the initiative to communicate important matters to his/her staff and is sympathetic to their needs.

**Conscientiousness** The degree to which the candidate is organized, hard working and

dependable. The degree to which he/she thinks things through

rather than making decisions based on impulse.

Motivation The degree to which the candidate uses effective motivation

strategies with his/her staff. The degree to which the candidate values and utilizes praise and reinforcement as motivators for top

performance.

**Team Orientation** The degree to which the candidate is able to instill a team spirit

among staff members. The degree to which he/she is able to get along with all staff members, is easy-going and flexible.

## Candidness of the Situational Judgment Test - Supervisor Results

This Profile includes a candidness check to determine the degree to which the individual may have exaggerated his/her responses in order to present themselves more favorably. The results of this validity check with interpretation is presented on the following page.

### Interpreting the Situational Judgement Test - Service

The following page also presents the Total Score Summary and Total Score Interpretation. This is followed by the Score Profile. The Score Profile includes the scores for all of the scales. The scores are presented in terms of percentiles. The percentile indicates how the candidate scored relative to all other individuals who have taken the assessment. For example, if a candidate's score on a particular scale shows as the 75th percentile, this indicates he/she scored better than 75% of all other people who have completed that scale.

The pages that follow the Score Profile provide detailed interpretations for each of the scales, as well as, management strategies and follow-up interview questions one can ask the candidate to obtain more insight with respect to areas needing development.





# **Total Score Summary**

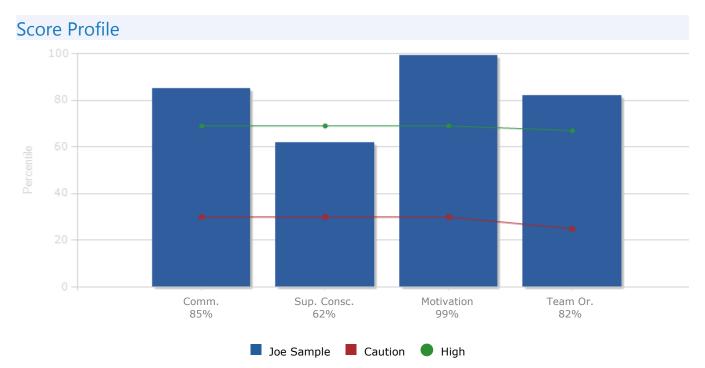


## **Total Score Interpretation**

This candidate's Total SJT - Supervisor score falls within the High range. This candidate generally demonstrates strong supervisory capabilities. He/she possesses those skills and problem solving abilities necessary for success in supervisory roles. Review the individual scale details to better understand strengths and potential shortcomings.

### **Score Validity**

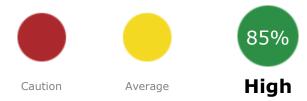
Candidness: High - The candidate's responses are likely to be an accurate representation of his/her attitudes and behaviors.



The bar graph above shows the candidate's score pattern across all the dimensions assessed by this profile. The pages that follow offer detailed insight into each dimension score.



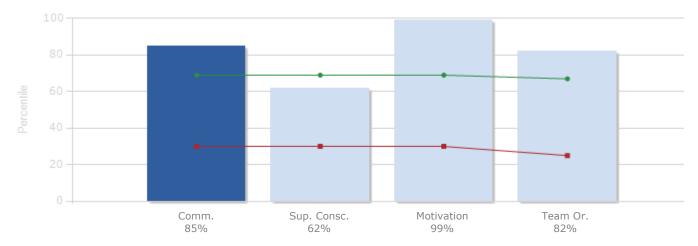
# Communication



### Score Details

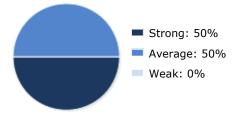
The degree to which the candidate values communication with his/her employees. The degree to which he/she takes the initiative to communicate important matters to his/her staff and is sympathetic to their needs.

Joe Sample scored in the **85th** percentile on Communication (High), meaning Joe scored better than 85 percent of other candidates who have completed this assessment.



## Strength of Candidate's Responses

The graphic below shows the candidate's response pattern for the Communication behavioral dimension. This illustration is useful for assessing the strength of the candidate's attitudes and behaviors associated with Communication.



- Values the importance of communicating with staff.
- Uses proper judgment when communicating.
- This is definitely an area of strength for this candidate.
- Takes initiative to communicate important matters when necessary.
- Is sympathetic to needs of others.



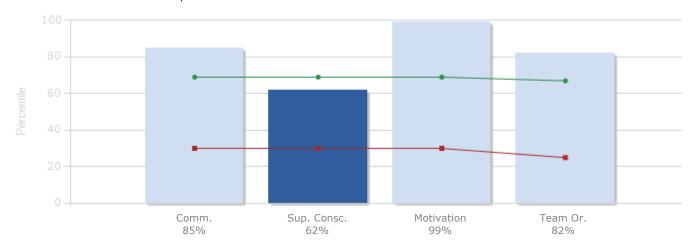
# Conscientiousness



### Score Details

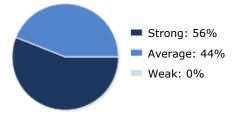
The degree to which the candidate is organized, hard working and dependable. The degree to which he/she thinks things through rather than making decisions based on impulse.

Joe Sample scored in the **62nd** percentile on Conscientiousness (Average), meaning Joe scored better than 62 percent of other candidates who have completed this assessment.



# Strength of Candidate's Responses

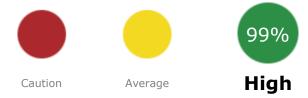
The graphic below shows the candidate's response pattern for the Conscientiousness behavioral dimension. This illustration is useful for assessing the strength of the candidate's attitudes and behaviors associated with Conscientiousness.



- This individual is generally dependable and plans ahead from time to time.
- On occasion, work responsibilities may require some follow-up
- This individual's reliability score is consistent with most other candidates.
- The quality of his/her work is satisfactory.
- Is moderately organized.



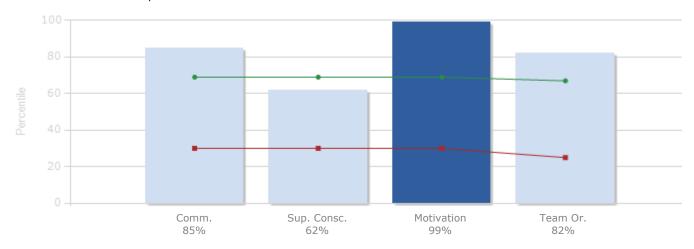
# Motivation



### **Score Details**

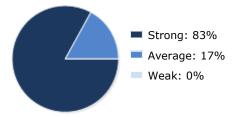
The degree to which the candidate uses effective motivation strategies with his/her staff. The degree to which the candidate values and utilizes praise and reinforcement as motivators for top performance.

Joe Sample scored in the **99th** percentile on Motivation (High), meaning Joe scored better than 99 percent of other candidates who have completed this assessment.



# Strength of Candidate's Responses

The graphic below shows the candidate's response pattern for the Motivation behavioral dimension. This illustration is useful for assessing the strength of the candidate's attitudes and behaviors associated with Motivation.

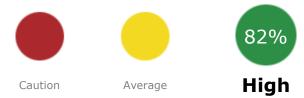


- Utilizes appropriate motivation strategies with staff.
- Understands the value of proper supervision in determining team productivity.
- He/she utilizes praise and reinforcement to motivate staff.
- This is definitely an area of strength for this candidate.





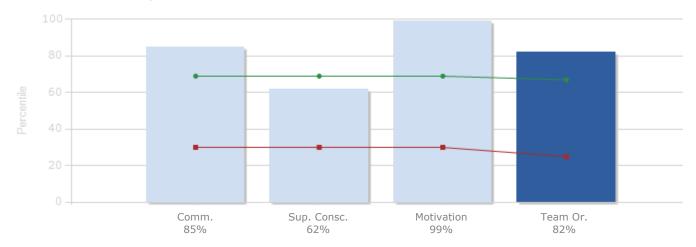
# **Team Orientation**



### Score Details

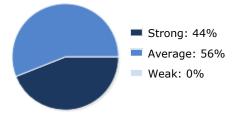
The degree to which the candidate is able to instill a team spirit among staff members. The degree to which he/she is able to get along with all staff members, is easy-going and flexible.

Joe Sample scored in the **82nd** percentile on Team Orientation (High), meaning Joe scored better than 82 percent of other candidates who have completed this assessment.



# Strength of Candidate's Responses

The graphic below shows the candidate's response pattern for the Team Orientation behavioral dimension. This illustration is useful for assessing the strength of the candidate's attitudes and behaviors associated with Team Orientation.



- Is a team player and will cooperate in all aspects of his or her work relationships.
- Values interpersonal relationships and will "chip in" to help others.
- Has the ability to instill a sense of team with staff.
- Will compromise when appropriate to achieve team goals.





# **Management Strategies**

This section of the report offers suggestions for developing or managing the candidate based on his/her Profile responses. The diagram below also offers a graphical representation of the areas covered by the Profile. The smaller the area, the more coaching/development might be required.

### Communication

- This individual has the communication skills needed to perform the supervisory function.
- Ensure that they have the opportunity to communicate ideas and objectives to staff and coworkers.
- These individuals are sympathetic and expect the same from others, so if they are being managed, listen to them and acknowledge their feelings
- They would make good mentors for those needing to build interpersonal and communication skills.



### Conscientiousness

- This individual may need some supervision and an occasional push to be more organized, and thoughtful about his/her work.
- He/she should be guided when developing training plans and setting goals.
- The importance of consistency, punctuality and reliability to be successful need to be stressed and tied into his/her daily routines.
- When he/she exhibits reliable, conscientious behaviors, reinforce them through praise and appreciation and other rewards that may motivate the individual.



#### Motivation

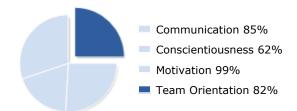
- This individual has the motivation skills needed to perform the supervisory function.
- Ensure that they have the opportunity to engage motivation exercises with their staff.
- These individuals expect others around them to use praise and reinforcement, so keep this in mind when managing him/her.
- This individual is likely to use sound judgment in developing motivation tactics with staff so they should be included in these decision-making opportunities.





### **Team Orientation**

- These candidates value interpersonal relationships with team members, colleagues and staff. Therefore, these should be taken into consideration when working with the individual.
- To maintain team oriented and cooperative behaviors, involve the individual in setting his team's goals and reward him/her for demonstrating team oriented behaviors.
- While cooperativeness is important for both team and individual success, care must be taken to make sure the individual does not undervalue individual contributions in favor of constant compromise within his/her work team. Both team orientation and individual competitiveness are important for overall success. It is important that the individual be made aware of this and that efforts are made to find the right balance.







### **Interview Guide**

This report includes follow-up interview questions that focus on those areas where further development might be needed. These questions serve as an excellent guide during the hiring process, coaching or developmental efforts to further uncover potentially negative behavioral tendencies.

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#### Question

Tell me about a past situation where someone on your staff was having a work-related issue that was affecting their performance. How did you handle it?

Response Notes:

1

Response Expected of a Poor Performing Employee

2

Response Expected of a Satisfactory Employee

4

3

3

3

5

5

5

Response Expected of an Excellent Employee

7

6

#### Question:

Describe a situation from your past work experience where a coworker or manager did not communicate something they should have to one or more staff members. What did you do? Did you speak up or did you not say anything given it was not your responsibility? Response Notes:

Response Expected of a Poor Performing Employee

2

Response Expected of a Satisfactory Employee

4

Response Expected of an Excellent Employee

#### Question

Tell me how you have handled performance issues with your staff in the past. Response Notes:

Response Expected of a Poor Performing Employee

1

2

Response Expected of a Satisfactory Employee

4

Response Expected of an Excellent Employee

6 7





### Conscientiousness

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Are you generally organized and plan ahead, or do you tend to be more spontaneous? Give examples from your work history. Response Notes:

Response Expected of a Poor Performing Employee

Response Expected of a Satisfactory Employee

5

Response Expected of an **Excellent Employee** 

7

6

#### Question:

Tell me about a previous work project where you were just not motivated to put 100% of your effort into it. Response Notes:

3

Response Expected of a Poor Performing Employee

1

2

Response Expected of a Satisfactory Employee

Response Expected of an **Excellent Employee** 

6 7

#### Question:

Describe a past work situation when you were not as dependable as you should have been. Response Notes:

3

Response Expected of a Poor Performing Employee

2

Response Expected of a Satisfactory Employee

4

5

5

5

Response Expected of an **Excellent Employee** 

6 7

#### Question:

What goals have you set for yourself in previous jobs? Which did you accomplish and which did you not? Response Notes:

3

3

Response Expected of a Poor Performing Employee

1

2

Response Expected of a Satisfactory Employee

4

Response Expected of an Excellent Employee

7 6





#### Motivation Question: What have been the best motivation techniques you have used? Response Notes: Response Expected of a Response Expected of a Response Expected of an Poor Performing Employee Satisfactory Employee **Excellent Employee** 3 5 6 **Team Orientation** Question: Tell me about negative experiences you have had in the past with respect to issues of trust with coworkers or staff. How did you handle these situations and how did they affect you? Response Notes: Response Expected of an Response Expected of a Response Expected of a Excellent Employee Poor Performing Employee Satisfactory Employee 3 5 2 6 7 1 Question: Discuss conflicts you have had with coworkers in your previous jobs. Response Notes: Response Expected of a Response Expected of a Response Expected of an Poor Performing Employee Satisfactory Employee **Excellent Employee** 3 5 6 7 1 Question: Tell me about a project you were heading where you had to have all team members buy into your ideas. What issues did you encounter? What was the outcome? Response Notes: Response Expected of a Response Expected of a Response Expected of an Poor Performing Employee Satisfactory Employee **Excellent Employee** 3 5 6





Question:								
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Response Notes:	Work to meet a di		do: And what wa	is the outcome for a		ia yours:		
Response Expected of a		Re	sponse Expected o	Respon	Response Expected of an			
Poor Performing	Employee	Sa	Satisfactory Employee			xcellent Employee		
1	2	3	4	5	6	7		
Question:								
What projects have	you worked on in tl	he past where your	boss got all the cred	lit? What did you do	)?			
Response Notes:	<u>,                                      </u>	· ,						
Response Expected of a		Re	Response Expected of a			Response Expected of an		
Poor Performing			tisfactory Employ			xcellent Employee		
1	2	3	4	5	6	7		
Sum of Ra	tings							
	_	_						
Number of	f Questions	Rated						
Average R	ating							
(Sum of all rating	gs divided by the r	number of question	ns rated.)					

